

HSL Advisory Council Spring 2021 Meeting April 12, 2021

Meeting began via Zoom at 3 pm

Attending: Denice Adkins, Evan Prost, Jon Stemmler, Sherri Ulbrich, Dongsheng Duan, Jenny Bossaller, Kevin Kane, Kathleen Preble, Deidre Wipke-Tevis, Deb Ward, Gayle Mooney, Chris Pryor, and Diane Johnson

Welcome and announcement: Deb greeted everyone and said that it has been a tumultuous year for both campus and for the libraries. We lost journals because of budget cuts and the Health Science Library has been in discussion with the SOM Dean's office about the use of the space. Both of those topics will be addressed later in the meeting. Deb stressed that the library is still here and that the basic support structure has not changed. In the 24 years since she has been on campus, we have shifted from print based to electronic based, but we still get the information to people. She thanked everyone on this committee and said that the group has provided excellent support over the years. She has valued the discussions and questions that the group brought forth. She said she was grateful for everyone hanging in there and for knowing she could call on everyone when the need arose.

She then said she is handing off the gavel to Chris Pryor who is now officially the interim director of the Health Sciences Library as Deb continues in her role as interim Vice Provost of the Libraries. She said that Denice Adkins who chairs the Campus Library Committee under the provost asked the provost at their last meeting if a search had begun for a new Vice Provost of Libraries. The answer was that it would probably begin in the fall. Deb said she is delaying her retirement until they can find someone who would be a good fit.

Introduction of advisory council members: Chris Pryor suggested everyone introduce themselves since there are a few new faces to the group. Everyone did, with both Evan and Dong thanking Diane for all the work she does on their behalf. Jon added that he has enjoyed working with someone of Deb's caliber and background. Chris said she was appreciative knowing she can ask questions of any one in the group and looks forward to working with everyone.

Operations and space: Chris reported that most staff are still working from home for the most part. The library has been opened 10-6 M-F, 11-8 on Sundays and closed on Saturdays. Traffic has been light and hospital badges are required for access. She does not know if that will change for the fall semester. Hours will increase slightly as the semester comes to a close. Nothing has been set for the summer and fall.

We will be getting a new front door entranceway which has been a long time coming. Deb remarked that the current door has been giving them problems since at least 1997 and that the new door promises to be easier to use and will be safer as well.

Chris said we are also in the process of purchasing contactless lockers which will hopefully be in place this summer. They will be set up in the Medical School Building allowing 24/7 access to pick up library materials. Patrons will not have to wait for the library to be open to get items they have ordered. Ellis is also slated to get some lockers and possibly other building down the road as well.

As most of you know, we had to vacate most of the 1st floor last year. We are now being asked to vacate the admin suite up on the 3rd floor. It looks like eventually the HSL will be mostly on the 2nd floor of the current building. There is no set date for the move from the 3rd floor, but the general feeling is the sooner the better. We are still looking at moving the compact shelving on the 1st floor and there is a possibility

that the testing center will be moving to the 3rd floor which means the books and journals up there will also have to be moved. We are talking about more than 170,000 items to catalog. Right now, the idea is to move them temporarily off site to a place in KC until the depository we are finishing up will be ready to receive them. We will keep a small collection on site but really need to optimize user space for students. We are hoping that students will be able to access the 3rd floor when testing is not in progress. Kevin asked if we do move testing to the 3rd floor, would there be individual rooms for testing. Chris said the study rooms are still there for single use rooms. Deb said that we had been using them for such and anticipate being able to continue using them for that purpose. She asked Kevin what OME's perspective is for the fall regarding testing. He said that they use the testing site for the clerkship exams every 8 weeks. Currently, they do it remotely and it is likely that would continue through the end of this year and into summer and fall. There is some discussion among the clerkship leaders. There doesn't seem to be a rush of in-person testing. The 1st and 2nd year students currently make use of the study carrels for quick exams. Chris said she is happy to continue with that, although there will be some construction noise over the summer.

Information services: Diane Johnson reported that the dismantling continues for the big journal deals. Last fall we took a 20% cut. Elsevier is still being discussed. Things are compounded because we had to absorb some cuts at a system level. Nursing took a hit – we had to cut some journals to keep the ones most used. It is all about usage and impact.

Diane said that the training room on the 1st floor is now on the 2nd floor. We are working to update course materials, specifically electronic books. It is a library wide project; if anyone has textbooks or video they need for class, please let her know. Some of the information is available from the bookstore but often not in a timely manner. If everyone lets her know of needs, she might be able to find alternatives. If anyone is developing a new course, she suggested that they talk to her about textbook options. There are more and more open access options available, and she can help try to secure needed e-books for students.

Diane said they are still keeping tabs on Covid related material appearing in major medical journals and guidelines on any Covid related topic in any language. Her group continues to track trending articles from Mizzou and the clicks on PubMed to help researchers track their work. Dongsheng said Diane had been very helpful in tracking percentages and downloads for him worldwide. The library is putting together a tool for when they get requests to publish, they can find out if it is open access. Dongsheng said it use to be easy to get information but now it isn't. The link to the new site is <https://library.muhealth.org/journaleval/>

Deb said that she is most appreciative of Diane's command and understanding of the publishing landscapes and her ability to stay informed of all the options for access.

Deidre asked who people should contact with book orders. Diane said to check with her.

New Student HSL Advisory Group: Chris said we usually have student representatives in the group meeting but there were so many expressing interest in being on the council that we decided to set up a student advisory group. She is still working on the final touches to get that set up. It will be comprised of students from SOM, SON, and SHP. There are nine students interested. She hopes to host meetings and events geared toward their interest. Evan said he could help with that and suggested he and Chris talk about it after the meeting. He may have more students to send her way.

C4CH IMLS Grant Overview: Jenny Bossaller shared a PowerPoint presentation with the group. The acronym C4CH stands for Catalyst for Community Health. The grant's principle investigators were Denise Atkins, Deb Ward and Chris Pryor. The goal was to create a curriculum focused on meeting health information needs in low-income and rural communities. There were twelve students selected to

participate while they earned their Master of Library & Information Science degree. They remained in their communities and navigated the program online through webinars and by reading science journals. Each student will work about 5 hours a week on a specific project depending on the locale. They will spend the summer, fall 21, spring 22 and summer 22 studying subjects such as principles of public health, consumer health informatics, healthcare in the US. We have asked for an extension of the grant because Covid slowed down some of the work the students were doing. Jenny highlighted some of the students and the diverse topics they were working on.

Deb said she had been bothered for a long time on the lack of health information in the rural and underserved communities and knew that libraries could be a great resource in getting information out. She said she complained long enough to Denice and Jenny that they finally made this grant happen.

Other Topics: Deb told the group that the National Network of Librarians of Medicine (NNLM) announce in August of 2020 that they would be refiguring regions. Every region will be affected. The Mid-Continental Region, which Missouri has been a part, of will no longer exist. Missouri, Oklahoma, and Nebraska will move to the Southwest Region along with Texas, Arkansas and Louisiana; Colorado, Utah and Wyoming will become part of the West Region. We used to be based out of Utah; now we will be based out of Ft. Worth, Texas and will have a whole new bunch of colleagues to work with. In addition, April 30th will mark the end of the University of Missouri's grant contract with the NNLM Mid-Continental Region.

Diane and Chris would like to know what everyone's area looks like post covid. Kevin said that SOM learned that they like the hybrid mix of in person and remote and will be holding on to some of the technology. Small groups work better in person, but large lectures can be done remotely. The students made clear how much they need study spaces and that has been a challenge. Overall, though, he said that SOM was adjustable, flexible, and resilient.

Deb remarked that SON had been displaced even before covid hit, so they had a double whammy. Sherri said they are doing a lot of remote testing and that the students stay in an environment where they are comfortable. Hands on clinical experience is essential. SON had to adjust in many ways and are looking at areas where they missed.

Deidre asked about One Canvas. Deb said the four campus directors at the library level have met about shared courses and are working with IT on how we can do better on e-resources. If we are going to do more and more of this, then we need to figure it out. Deidre commented that journal usage is based on clicks. If an article is part of a course, it might be used by 25 students but only shows one grab by the faculty member so actual usage is not accurately reflected. Deb would like to see the registrar get more involved, so it is seamless. Even though it is the same system, we have different types of programs.

Jenny asked Diane if HSL negotiates with publishers for the for-profit textbooks. Diane said it depends on the publisher. Some we can bring in as an e-book, some we can't. Affordability is also an issue. We want to choose titles individually, but sometimes we can only buy a title as part of a collection of 100+ title.

Meeting adjourned at 4:00.

ADDENDUM to Minutes:

Reflection on our role with the National Network of the Librarians of Medicine

As noted at the meeting, April 30th marked the end of the University of Missouri's grant contract with the NNLM Mid-Continental Region.

Reflections from Chris Pryor: Here at HSL, we will no longer have an ongoing partnership agreement with the RML to host onsite NNLM outreach staff. Having come to Mizzou in the role as the NNLM Missouri Coordinator, it was rewarding to have the opportunity to help libraries across the state and region deliver health and wellness resources to their local communities. I will always cherish that work. I have had the opportunity in the past two and a half years to hire temporary part time staff. Levi Dolan initially joined to assist with the NNLM outreach. The pandemic changed how we approached the work, but he still had the opportunity to work with the NNLM National Training Office as well as with the NNLM Utah Coordinator on a data science project prior to leaving for his NNLM fellowship. With the close of the contract, Ellen Thieme's last day at HSL was April 30. She joined us in December 2020 and her work was instrumental to successfully close out the grant. Ellen is currently working on her MLIS and is a part of the C4CH IMLS grant cohort here at the University of Missouri. In addition to wrapping up the grant, she undertook a variety of projects such as working with NNLM grant recipients, organizing presentations at NNLM webinars and meetings, and working to lay the foundation for iSchool professors to obtain MLA CHIS certification for relevant courses.

Reflections from Deb Ward: As I reflect on the accomplishments of the past year, I also feel a sense of pride in the level of involvement I see here, particularly in light of the difficulties posed by the pandemic. It's a bitter-sweet sort of day as we mark the end of our region as it has existed for the past twenty years. The National Library of Medicine has reconfigured the regions in the past, and the health sciences libraries have consistently regrouped and marched forward together to carry out important outreach work that continues to connect real people with needed health information as a result. When I began my career in medical libraries, I was in the old Kentucky-Ohio-Michigan (KOM) Region, now long gone, reconfigured away back in 1991. I was the "basic unit state rep" from the state of Kentucky to the KOM Regional Advisory Council way back in the early 80's! While at Texas Tech, I regularly engaged with the now-defunct TALON regional staff. 1991, the year of the last reconfiguration, was the year that I moved from Texas to Nebraska to work as the AD for the NNLM at the McGoogan Library of Medicine there. It is as though the NNLM is part of my DNA! While regions can be reconfigured and the chairs on the deck reshuffled, the thing we can count on is that health sciences librarians continue to forge new relationships and collaborate to benefit the populations of the states they serve. I'm looking forward to our new relationships with colleagues at the University of North Texas as the regional library in our new region, as well as the partnerships with many other new colleagues in our new region.