

HSL Advisory Council
Fall 2022 Meeting
September 21, 2022

Meeting began via Zoom at 2 pm

Attending: Denice Adkins, Jon Stemmler, Sherri Ulbrich, Dongsheng Duan, Jenny Bossaller, Deidre Wipke-Tevis, Gayle Mooney, Chris Pryor, and Diane Johnson

Guests Nick Borgmeyer Jody Miller

HSL Building Renovation – Chris Pryor - 30 minutes

- **Overview and status**

Chris started off by welcoming everyone and said future meetings will be one hour, probably by zoom. In past meetings we have discussed the renovation project, but it was always “down the line”. Now, the project is happening. The first and third floor of HSL will be repurposed as part of the clinical integration of Women’s and Children’s Hospital moving to campus from across town. President Choi created a committee to select an architect and after an extensive study, the committee hired Simon Oswald Architecture (SOA). We are now in the design phase and hopefully construction will start in late spring. We anticipate the entire project taking twelve to fifteen months and HSL will probably be closed most of that time. We did not know exactly what that will look like at this time. Chris then introduced our two guests, Jody Miller and Nick Borgmeyer, who will talk about the floor plan. Then Chris will discuss the communications plan we put in place.

- **SOA (architects) presentation / design plan**

Jody is an architect with campus facilities but her role here is project manager. She led the committee in their architect search and set up a schedule and budget and, after about eight to nine months, was successful in getting the Board of Curators to approve moving forward. She said Nick has been working with us for some time and has been a valuable partner in this process and turned the meeting over to him.

Nick said that we are in the middle of design development where we are adding a lot of details to the floor plan. He shared his screen with the group showing the floor plan. It is color coded: The green area represents the circulation, yellow area represents study or testing areas, including the existing computer classroom and the purple area represents the information services. We are trying to reuse things if we can, but we also want to take the opportunity to give the library a new facelift. We're using existing walls and will be trying to remediate some of the sound transmission issues that Chris and team have shared with me. Sherri Ulbrich said SON has a very large classroom separated into two separate rooms by sound reducing dividers that have been remarkably effective. Chris said she would like to see them.

The organization of the library on the second floor will stay very similar to what it is now. The main change that will be advantageous to the library is that the existing North atrium area that was open to the first floor is being infilled. We will be able to occupy that space, and still have the light coming in from above. We're looking at renovating the service desk, making it a little

nicer and a little more friendly. We're downsizing the current copy area, allowing outside access to the elevator. The main stairways between floors will be removed and the elevator will be the only way that people can access the third floor. We will also have a little quiet room open to the whole facility that could also serve as a lactation room, prayer room or other function.

The circulation area will have a front desk area with a partial height wall that will separate it from a back service desk where staff could informally meet or work on projects as a team. We are removing the storage area that was open to the service desk on the north side and creating a secured storage area for reference items. If the library ever moves to a 24-7 schedule, we will be able to lock that area. Finally, there will be a small, shared office added and we will keep the three existing offices along that outer wall.

In the middle area we are looking at a combination of testing and study rooms. There are six small rooms that can each accommodate four people. The tables will be movable for testing purposes. We are working with Cyndi Curnette to optimize existing furniture and new furniture. There will also be a testing area bordering the information services area, as well as the existing computer lab. The lab will not be used for testing.

The restrooms on the floor will be consolidated into four single use, all gender restrooms. We are also building a data telecom room on each floor.

The information services area will have two shared offices, two private offices, a reconfigured breakroom and then a large open area for the book scanner and general work area.

Chris added that the stairwells and middle support columns will be gone freeing additional floor space. The Rare Book room will remain on the third floor and will have enhanced HVAC. There will also be a small lobby off the elevator on the third floor so there would be no need to go through Child Health to access the Rare Book room.

Jenny asked a question about the collections on the 1st and 3rd floor. Chris told the group we have already relocated 180,000 items to the UMLD. These won't be coming back to the library. It seems like a lot, but it is only about 10% of our collection. Most of the collection now are electronic. UMLD has a van running back and forth between UMLD and all the libraires several times a day. It is usually a fast turn-around time for someone wanting physical items. Chris had reports of one item getting here within 45 minutes of the request. Chris also said that if there is something that is repeatedly requested, we will have some shelf space in the new library to reabsorb such items. Studies of remote storage of collections report an average of 2-3% that get returned on a regular basis. The new library has enough shelf space for 8% of our offsite collection so we are in pretty good shape.

Jenny asked if the compact shelving was all gone now. We are looking to see if someone on campus would like the shelving, but it is difficult and costly to move.

Sherri asked about student study space saying the plans looks like it is reduced. She has seen students studying on both the 1st and 3rd floor and worries that if students are now restricted to just the 2nd floor that there won't be enough space to accommodate students outside of SOM students. Chris said that she has been working with SOM to make sure that they let the library know if they do not need a room that they had reserved so it is freed up for other students. Nick

also said it is his intention that two of the four person rooms and two of the six person rooms never be used for testing. So those would always be available for study.

Denice noted that there seemed to be a lot dead space in the floor plan. Chris said those areas will be filled with furniture. Some students like the soft cushy chairs and couches but the large tables are popular as well. We hope to have a mixture of both.

Denice asked about the library eventually becoming 24/7 access. Chris said that the consolidation of space will make that more plausible because it will be easier to secure the space. The door is already set up for badge access and we have plans to install security cameras.

Denice asked about accessibility and Nick said everything will be ADA compliant. Chris added that was one of the things she, Nick and Jody had discussed – to make everything as accessible as possible. For example, the tables in the study rooms should accommodate someone in a wheelchair.

There was a question in the chat about time of library closure. Latest information on that is that it looks like we will be physically closing in April and right now Chris is looking into housing the collection elsewhere and we will have the pickup lockers in the SOM so we will continue to deliver materials as needed. Many of the staff will work remotely or in temporary spaces set up around campus. Right now, the estimation for closure is about one year.

Dierdre had a question about badge access. She said that sometimes getting from the SON into SOM to access the library is difficult. One day badge access works, another day it doesn't. She has had reports of people standing near the doors but refusing to let one of her faculty or students in even after seeing their badges. It doesn't feel very inclusive to people from SON. Chris said it wasn't just SON or SHP. She was recently in a meeting where SOM people were complaining about being denied badge access. Nick added that one thing he has observed is if someone doesn't use the badge on a regular basis it gets deactivated in the hospital security system. Chris said that is standard practice for hospital security. The badges are in the system, just deactivated. She had to email Hosp security recently to reactivate a librarian's badge because she hadn't used it for a while. Chris said she brings up this issue regularly but has not gotten an answer when or if the strict protocols will be lifted.

- **HSL Communications plan**

Taira Meadowcroft is heading up the marketing plan with the specific purpose of keeping staff up to date on messaging talking points. We want staff to be comfortable with talking to our constituents about the project, especially with explaining why this is happening, why it is costing this amount of money, etc. We will have a separate web page for the renovation on the HSL website. There will be a Q&A section and a section for feedback as we post design approvals and renderings. We will continue to update it as the project moves forward. We are also writing updates in our newsletters. We just finished our survey about planning for the future so the results will be posted as well. It isn't just for space-related information. We will also, as we get into the furniture planning part, have a board set up near the entry way that will show different furniture pieces and our students can check off if they like it or want to leave a comment about it. That is always a fun thing and then the students feel a part of the decision.

Jenny mentioned that the old floor plans are still on the website. Chris said they just realized that all the floor plans for the libraries are out of date, as well as disaster plans. There is a task force that will be updating all that info soon.

General HSL Update – Chris Pryor - 15 minutes

- **Dean Barohn’s visit to UMLD**

We had a request from the dean of the School of Medicine to tour the UMLD. Afterward, he wrote a nice piece about it that made its way around campus and was included in his presentation for the Board of Curators. We were all very happy about that. If anyone is interested in taking a tour of the depository, Chris said she would be happy to take them out and introduce them to Kevin who knows way more about the facility and is always happy to talk to people about it.

- **Silver Rare Books Room Tours**

Something else that has been happening is we have given two tours of the Dr. Donald Silver Rare Book Room in the past six months. The first was set up by the Department of Urology who had a visiting professor who was very into historical literature. Chris shared a photo of the group. Among the attendees was one of the first Urology residents to go through the program and he had been on the search committee who had hired Dr. Silver. It was very interesting to hear his story. We had brought some items out of our vault to share with the group. Dr Barohn, by the way, loves this room and has been talking about it to various people. We expect to get more requests about the room. Amanda Sprochi at Ellis is our leading authority on the contents of the Rare Book Room and it is joy to hear her share her knowledge.

- **OJS**

We are launching an open journal software system and will be looking into some open access publishing at Ellis. Steven Pryor is the head of Digital Scholarship and will be overseeing this project. We are now working with our first journal in the School of Medicine and will be looking at taking on more as we get work flows in place.

Jenny had a question about open access journals. Can someone switch a journal to University of Missouri’s open access system and still get it indexed the same way. Diane said that is sort of what we are doing in the library now – managing or helping editors and editorial staff manage workflow and then giving them a place to permanently store it. It really depends on what you signed with whoever is doing your journal now, but we see this happening all the time. This is the time of the year when we play “musical chairs” – journals move from one publisher to another. We will handle infrastructure but the editing part, whatever you built under that journal with that editorial board should still be there. If it’s been indexed before, it should still be indexed. Platforms change all the time for journals.

Chris said that we have a meeting coming up with our first in house-built journal, so we are going to brainstorm on the different things we want to do. Jenny asked if a college wanted to have a publication venue for graduate students, could they talk to the library? Chris said yes, that is exactly what we want to do – everything is still in the first stages, and we have about three project that will sort of be our guinea pigs right now, but we will be expanding.

- **New position coming to HSL**

We got a new position at the HSL approved – that of a Public Health and Community Engagement Librarian. Chris will have more details about that in our spring meeting.

- **MU Libraries Change**

We had a significant change at the library level last week. Corrie Hutchinson, who was the Associate University Librarian for acquisition selections and technical services, left the University. Chris has taken on a temporary title of Interim Operations Manager which will cover some of what Corrie had been doing. Another part of Corrie's job, though, had been switching our catalog system to Folio. There is still a of of bugs to work out with that move and the project has been reassigned to Steven Pryor.

Update from Diane Johnson, Information Services – 5 minutes

Diane said she first wanted to chime in about the new open journal system. Up to now five companies control most of academic publishing and this step of launching this open journal system is the first step for universities to take back their intellectual property from professional publishers. She is super excited about it and is glad it is starting in the health sciences. She said the Folio switch Chris referred to will affect virtually everything in the library. It will be a while before things are sorted out but now that the system is at last up and running, we are once again able to buy books. If there are items you need for a class, please let her know.

She was excited to share that for the first time in many years, we are not looking at journal cancellations. It isn't so much that the fundamentals have changed because the publishers are still increasing prices way beyond inflation, but we have more clinicians than we use to as well. Also, thanks to funding from the graduate school we have been able to reinstate the campus wide access to dissertation abstracts. The service is through ProQuest and we had had to cut back with it in prior years.

Meeting adjourned at 3 pm