

HSL Advisory Council
Spring 2019 Meeting
April 15, 2019

Meeting began at 2:30

Present: Susan Scott, Denice Adkins, Evan Prost, Kate Wessler (in for Michael Hosokawa), Daniel Sheinbein, Deidre Wipke-Tevis, Deb Ward, Gayle Mooney and Chris Pryor (guest)

Participating via Zoom: Jon Stemmler, Sherri Ulbrich, Jenny Bossaller

Absent: Dongsheng Duan, Angela Story

Deb welcomed everyone and introduced Chris Pryor, the Missouri Coordinator for the National Network of Libraries of Medicine, Mid Continental Region. Chris shared a little of her background and what brought her to the position she now holds. She has worked with libraries across the country and has experience in public libraries, corporate medical libraries, and medical publishing and digital project management. She explained that the National Network of Libraries of Medicine is a program coordinated by the National Library of Medicine, the world's largest medical library. The National Library of Medicine is an institute within the National Institutes of Health and is located on the NIH Bethesda, MD campus. Chris explained that the goal of the NNLM is to promote awareness and use of NLM resources in local communities and to advance the progress of medicine and improve public health. It is made up of 8 regional medical libraries. Missouri is part of the MidContinental Region, based at the University of Utah, and serving Colorado, Kansas, Missouri, Nebraska, Utah and Wyoming. The MCR region is unique--it is the only regional medical library that has an embedded coordinator in each state. That makes it much easier to get out and cover the region - it is boots on the ground so to speak. Besides doing outreach for both NNLM and NLM, each state/coordinator has a specialization that they support in the entire MCR. Chris explained that Missouri's role is library engagement and that is part of her official title.

Chris said there are so many more layers to the organization than the obvious things like Medline Plus or PubMed. She says in addition to more than 200 free online resources, NNLM offers support and expertise to help everyone gain access to medical and health information as well as a variety of national initiatives such as partnering with iSchools in our regions to inform future information professionals. She said NNLM partners at the national, regional, and local level and gave as an example their work with the American Library Association to develop questions that public libraries across the US can use that will help more effectively measure the health programming they offer. NNLM provides a variety of funding opportunities for projects, technology, professional development, and research. All of the coordinators teach courses that are freely available through NNLM's online course portal. Chris said she is currently an instructor for a new course focused on staff wellness in the library workplace. She said that the April and May offerings have filled up with over 100 attendees in each class.

Chris said that she spends a lot of her time on the road either exhibiting or visiting members or potential members in the state. She typically exhibits at 3-4 shows a year such as annual meetings of the Missouri Library Association, and Missouri Association of School Librarians. She

showed the groups some slides of her exhibits and presentations. She said she recently partnered with the Festus Public Library to launch Seasonal Affective Disorder Light Therapy program and equipment. Through NNLM funding, the Festus Public Library will now have three SAD light therapy lamps for in-library use and three light therapy box lamps for 2 week library checkout. They had a counselor come in last week to be present at the program launch. Last weekend she participated in the Show Me Mizzou Day where, in addition to information about consumer health resources, they had a fun incredible, edible DNA activity for kids developed by the NNLM for public libraries to use during their summer reading programs. She brought some packets of “edible DNA” to share with the group. Chris said that if anyone wanted more information on NNLM and Missouri’s participation in the MidContinental Region, please visit the website: nnlm.gov/mcr.

Deb thanked Chris for coming and then turned the meeting over to Denice Adkins, who is chair of the Campus Library Advisory Committee. This is different from the HSL Advisory Council, which was formed to address issues specific to the Health Sciences Library. The campus wide committee is under the direction of the provost and is concerned with library issues across campus. Denice said that the Campus Library Advisory Committee is working on several things this year. One major thing is journal subscriptions and the library’s relationship with the big publishing companies. The main publishers for the top tier journals continue to increase their subscriptions and limit access to published articles. She explained that the University of California dropped their subscription to Elsevier this year. That decision had been years in the making and the UC system had built up their open source resources. UM President Choi recently announced the creation of the Open Access Publishing Task Force to examine and modify the university policy on open access materials. This is going to require building campus support going forward. We have to revamp how we think in terms of publishing and using resources. It will not be easy since publishing is often a requirement for tenure and the more prestigious journals are part of the big publishers who often ask that authors sign away their rights. We need to decide what we want to do about our resources. We do have things in place like MOSpace, an online repository for work created by faculty, students and staff in the UM system. We need to encourage authors to think in terms of retaining copyright and placing their work in these type of open access channels. Harvard is a model for open access. Denice said that she hopes once the new task force comes up with policy we can then discuss it and start to address the problem with the exorbitant and ever increasing fees charged by the big publishers. She also warned that this is the last year that we will be under the current budgeting model. Next year, we will pilot the new model in tandem with the current model. Right now, how it will function is not clear.

Someone asked, given Choi’s interest, could the university license as one library system instead of licensing the four campuses separately. We do license for some resources on a four-campus level, but it is more expensive. Opening access to all resources for everyone would cost an estimated \$4M, and it is not a funding priority. Individual campus access to e-resources makes sharing courses between the campuses challenging. Deb said that there is a 4-campus group working on that and it needs to involve the registrar’s office on each campus. Authentication for access to the resources is based on who is a student and on which campus the student is enrolled. The sharing problem stems from computer programming issues because the underlying registrar software is not compatible among the campuses. In essence, this is a software problem not a library problem and should be solvable. Jenny said that she was at a meeting of an inter-campus group where the subject of

resource sharing was brought up. A key administrator at the meeting was not aware that it was a problem and he took notes so he could take this to the right people. She thinks that there will be a change on distance education and course sharing coming down the pipeline soon.

The next item on the agenda was the space consultants' visit. Deb gave a little background on the subject. Because of the university need for research space and the deterioration of many buildings on campus, people started looking for space in which to house research offices. The Libraries on campus are one of the places being looked at. She referenced rumors going around a few months ago that the Engineering Library was going to be closed and it is still uncertain what will happen there. A recent article in the Maneater quoted Dean Laboa that no decision has been made. Deb said that when the rumors surfaced there was a student-initiated petition to save the library that garnered many signatures. The librarians themselves cannot actively participate in the decision because the embedded libraries serve at the pleasure of the respective hosts.

Deb said that it became apparent that the libraries needed to come up with a clear comprehensive plan for space utilization. MU Libraries hired Shepley Bullfinch Space Consultants to help develop a response to the university space needs/concerns as it specifically related to the libraries. In order to get ready for the meeting, Deb compiled a report on the Specialized Libraries' space concerns. (The HSL portion of that report is attached to these minutes.) In addition to looking at Ellis, the consultants also visited the Engineering and the Health Science Libraries.

Deb said that the Health Sciences Library staff have been looking at how space is used in the library for some time now. She pointed out several large posters in the room that showed plans drawn up in 2014. The proposals came with a \$5M price tag and we have never been able to get funding to do most of the changes. Deb said that according to student surveys one of the big ticket items requested is a coffee shop but we have to ask ourselves if that is the best use of the money and the space we do have. What the HSL has been doing is to make changes a few at a time. We have bought soft seating in various places in the library, created additional study space for students on the second floor by moving the interlibrary loan offices down to first floor. We installed a new water fountain with a bottle filler, as well as purchased two exercise bike desks that have proven to be very popular. These were all items that the students requested. We recently purchased eight new chairs for the conference room in 324. We also removed the information desk by combining it with the circulation desk. We are working with Design Services to create a hotel lobby feel in the area where the information desk had been located. We posted some options for different type of furnishings/groupings and got feedback from our users. We will be meeting soon with Designer Cyndi Curnutte to finalize the style and color for the furnishings that will go into that space.

One question we face is what happens to the third floor? Deb said that she and Ann Riley met with Dean Delafontaine in February about library space. He confirmed that they were looking for space for research office space. She had explained that until the depository addition is completed, we would not be able to move our stacks out of the space. After the meeting in February, Deb said there were plans to meet again and to include Dr. Hosokawa in the meeting since we needed to discuss the testing on the first floor, but that meeting never materialized. Deb said that Marla Lamp had come by a few weeks ago to look at the offices on the third floor. Her visit coincided with a testing day so the study rooms were heavily in use. Since Dr. Delafontaine is no longer with the university, Deb does not know where the library space /research offices issue stands. Deb asked Kate if Dr. Hosokawa had heard anything more about converting space in the library. Kate said that he had not and had been interested to hear what news Deb had to report. Deb

said, unfortunately, when staff from campus facilities have come to observe library attendance, they come early in the morning or late Friday afternoon, so their conclusion that the library has much “under-utilized space” is not accurate.

Daniel emphasized that he really felt strongly about the need for quiet study spaces on the third floor, and all agreed with him. Deb commented that from her observations students seemed to prefer second and third floor to the first floor. Deb explained that back in 2012, OME needed to have student testing done in the library and the first floor was redesigned to accommodate that function. SOM paid for the renovations and Deb had been included in some, but not all, of the planning. The space is not used 100% of the time for testing. Unfortunately, the way it was designed is not optimal for every-day use, and students can become very “creative” in the way they use the space. We have installed cameras at some locations that have helped us monitor student activity.

Deidre asked if there was space in the new PCCLC building for research. No, there is not. There was also no space set aside for testing since it was assumed that testing would continue in the Health Sciences Library. The study spaces in the new building are built more for collaborative study. The student labs in the PCCLC are not designated as quiet spaces and while sometimes it is quiet, people cannot be asked to leave if they are talking. Daniel said if a student needs quiet study space they come to the library. Deb said that Dean Delafontaine had indicated that perhaps testing could be done in the PCCLC. Daniel said that M-1s and M-2s have more flexibility in where they test. They are required to stay on the medical school campus but they can choose the medical school location. The 3rd and 4th year students must test in the library.

Deb said that the conceptual plans for the Health Sciences Library originally were for a six-story building with even fewer students that we currently have enrolled. Since most of the resources are now online, Deb thought it was conceivable that once the depository addition is completed in three years, the library might have some flexible space. Deb said we need to ensure that the library’s support for the educational mission and the research mission are in balance, and that the educational mission is not compromised.

Deb then provided information about the depository. The University of Missouri Libraries Depository is on Lemone Industrial Blvd and its core infrastructure was designed to accommodate expansion. (see <http://library.missouri.edu/umld/> for more information). University administration has approved taking an expansion plan to the Board of Curators in June. To prepare, the Libraries administrators met with the architect for the expansion last week to look at the number of volumes, code changes, and staffing space needed for the addition. The current building is set up as a warehouse, with shelving and a cherry picker to retrieve items with a 24-hour turnaround time. (See photos on the web site.) We are considering moving staff there with computers and scanners to reduce moving printed materials around campus. There might also be a space for the public in case someone would like to physically come and look through a large amount of material. Allocation and use of the space is still being worked out.

Deb noted that it was time for the meeting to adjourn and thanked everyone for coming.

Meeting adjourned at 4:00.